



### **CGL Claims Adjuster**

For over 20 years, Federated National, a Property & Casualty insurance carrier and claims adjusting company has served communities and families by providing quality insurance and claims services, specializing in Homeowners Insurance, High Value Homes, Flood, Condo, General Liability Insurance and more.

Our team of experienced insurance professionals is dedicated to providing exceptional products and services. Our exceptional service model has earned us an "A+" rating with the Better Business Bureau and our strong leadership continues to be the key to our continued success.

If you aspire to be the face of a dynamic organization like Federated National and be a part of an exceptional team of professionals who believe in the highest level of Customer Service, with respect, compassion and genuine concern for our clients at the forefront of all we do. We welcome you to be a part of our team in achieving these goals.

If you desire to be a part of Federated National, please take a moment to review the position responsibilities and requirements below for the position of **CGL Claims Adjuster** and submit your resume to [HR-Recruit@FedNat.com](mailto:HR-Recruit@FedNat.com).

#### ***Knowledge:***

- Read, understand and apply policy forms and endorsements, property damage estimates and medical records.
- Investigate, evaluate and settle bodily injury and property damage claims, applying technical knowledge and skill to effect fair and prompt resolution of the claims;
- Contact or interview insureds, claimants or witnesses to get additional information;
- Gather and review official records, including incidents reports, police report, etc. to determine liability,
- Search database to obtain background information on claimants such as past claims history, etc;
- Verify and analyze data used in settling claims to ensure that claims are valid and that settlements are made according to company practices and procedures as well as respond to demands in a timely manner
- Confer with litigation department on claims requiring litigation
- Negotiate claims settlement and recommend litigation when settlements cannot be negotiated;
- Adjust reserves or provide reserve recommendations to ensure that reserve activities are consistent with corporate policies.

#### ***Skills:***

- Exceptional Interpersonal and communication skills; written and oral;
- Initiative and ability to think logically, analytically and critically;
- Strong time-management and organization skill;
- Ability to multi-task while maintaining accuracy and due diligence in performance;
- Strong computer skills with a penchant to adapt easily to learning new software and procedures.

#### ***Education & Experience:***

- Some college strongly preferred
- 5+ years on CGL claims experience
- Compliant Claims Adjuster License required

Federated National is an Equal Employment Opportunity Employer, DFW, offering a comprehensive benefit program including, Medical, Dental, Life Insurance, 401K, Tuition Reimbursement, with a great management team and working environment.