



### **Field Claim Adjuster**

For over 20 years, Federated National, a Property & Casualty insurance carrier and claims adjusting company has served communities and families by providing quality insurance and claims services, specializing in Homeowners Insurance, High Value Homes, Flood, Condo, General Liability Insurance and more.

Our team of experienced insurance professionals is dedicated to providing exceptional products and services. Our exceptional service model has earned us an "A+" rating with the Better Business Bureau and our strong leadership continues to be the key to our continued success.

If you aspire to be the face of a dynamic organization like Federated National and be a part of an exceptional team of professionals who believe in the highest level of Customer Service, with respect, compassion and genuine concern for our clients at the forefront of all we do. We welcome you to be a part of our team in achieving these goals.

If you desire to be a part of Federated National, please take a moment to review the position responsibilities and requirements below for the position of **Field Claim Adjuster** and submit your resume to [HR-Recruit@FedNat.com](mailto:HR-Recruit@FedNat.com).

#### ***Knowledge:***

- Investigate and assess damages to property;
- Determine the cause, scope, damage and subrogation potential;
- Analyze information gathered by investigation and report findings and recommendations;
- Examine claim forms and other records to determine insurance coverage;
- Interview or correspond with insured's, claimants' witnesses or their representatives;
- Consult police reports and inspect property damage to determine extent of liability;
- Negotiate claims settlements and recommend appraisal, mediation or litigation when settlement cannot be negotiated;
- Refer questionable claims to management for further investigation or settlement.

#### ***Skills:***

- Exceptional Interpersonal and Customer Service communication skills; written and oral;
- Initiative and ability to think logically and critically;
- Ability to work independently and with minimal supervision;
- Strong time-management skills and organization skills;
- Strong computer skills with a penchant to adapt easily to learning new software and procedures.

#### ***Education & Experience:***

- Minimum of 3-5 years' experience;
- 5-20 or 6-20 license is required;
- Insurance industry experience required;
- Valid Driver's License and Safe Driving Record required;
- Knowledge of Xactimate a plus.
- IICRS, HAAG Certifications a plus
- Some college preferred;

#### ***Physical Requirements:***

- Ability to Climb (stairs/ladders) to conduct roof inspections;
- Ability to Stoop, Kneel, Crouch, or Crawl in confined spaces;
- Ability to lift 70 lbs.

Federated National is an Equal Employment Opportunity Employer, DFW, offering a comprehensive benefit program including, Medical, Dental, Life Insurance, 401K, Tuition Reimbursement, with a great management team and working environment.