



### **Underwriting Manager**

For over 20 years, Federated National, a Property & Casualty insurance carrier and claims adjusting company has served communities and families by providing quality insurance and claims services, specializing in Homeowners Insurance, High Value Homes, Flood, Condo, General Liability Insurance and more.

Our team of experienced insurance professionals is dedicated to providing exceptional products and services. Our exceptional service model has earned us an “A+” rating with the Better Business Bureau and our strong leadership continues to be the key to our continued success.

If you aspire to be the face of a dynamic organization like Federated National and be a part of an exceptional team of professionals who believe in the highest level of Customer Service, with respect, compassion and genuine concern for our clients at the forefront of all we do. We welcome you to be a part of our team in achieving these goals.

If you desire to be a part of Federated National, please take a moment to review the position responsibilities and requirements below for the position of **Underwriting Manager** and submit your resume to [HR-Recruit@FedNat.com](mailto:HR-Recruit@FedNat.com).

#### ***Knowledge:***

- Develop and maintain effective communication with all underwriting business units to lead a cohesive team by monitoring loss ratios, costs, retention, moral and to formulate corrective action where necessary
- Assist management in the evaluation and implementation of new products through reviewing and developing underwriting process and policies
- Ensure appropriate controls are developed and implemented for new insurance products and services that support the company’s business plans and strategy
- Continuous monitoring of underwriting/acceptability and rating guidelines and reporting of any suggested revisions to management, marketing, claims and underwriting. Includes changes for new and existing products and the validation of rates and policy forms
- Responsible for immediate troubleshooting and communication of issues related to critical systems that impact continuity of production in underwriting
- Cooperate with all committee and audit requests and needs and to participate as necessary
- Oversight for the day to day departmental administration and insurance operations encompassing hiring, training, workflow, performance, audit of staff and agent work product and the implementation of corrective action as needed
- Knowledge of multi-line insurance environment and the interrelation potential of all product lines offered
- Maintain a working knowledge of all relevant regulatory issues, professional or industry regulations including federal and state regulation

***Skills:***

- Exceptional Interpersonal and Customer Service communication skills; written and oral
- Public speaking skills
- Initiative and ability to think analytically and critically
- Strong time-management and organization skill
- Ability to multi-task while maintaining accuracy and due diligence in performance
- Strong computer skills with a penchant to adapt easily to learning new software and procedures

***Education & Experience:***

- Must have compliant 220 FL Insurance License (Preferred) or 440 Customer Service License
- Advanced insurance designation preferred
- Some college preferred
- Minimum of 7 years Personal Lines Insurance experience
- Minimum of 3 years management experience

Federated National is an Equal Employment Opportunity Employer, DFW, offering a comprehensive benefit program including, Medical, Dental, Life Insurance, 401K, Tuition Reimbursement, with a great management team and working environment.