



## **SIU Adjuster**

For over 20 years, Federated National, a Property & Casualty insurance carrier and claims adjusting company has served communities and families by providing quality insurance and claims services, specializing in Homeowners Insurance, High Value Homes, Flood, Condo, General Liability Insurance and more.

Our team of experienced insurance professionals is dedicated to providing exceptional products and services. Our exceptional service model has earned us an "A+" rating with the Better Business Bureau and our strong leadership continues to be the key to our continued success.

If you aspire to be the face of a dynamic organization like Federated National and be a part of an exceptional team of professionals who believe in the highest level of Customer Service, with respect, compassion and genuine concern for our clients at the forefront of all we do. We welcome you to be a part of our team in achieving these goals.

If you desire to be a part of Federated National, please take a moment to review the position responsibilities and requirements below for the position of **SIU Adjuster** and submit your resume to [HR-Recruit@FedNat.com](mailto:HR-Recruit@FedNat.com).

### ***Knowledge:***

- Review possible fraudulent claim files and investigate claims suspected to be fraudulent by pulling background reports and other records relative to the case file;
- Report suspected fraudulent activity and work with the Dept. of Insurance, Dept. of Insurance Fraud and police authorities by gathering relevant materials to substantiate the case;
- Retain attorney to perform Examination Under Oath (EUO). Provide attorney with facts/relevant material and concerns regarding the potential fraudulent claim;
- Review written synopsis and or transcripts of EUO's and advise other necessary parties involved in case of potential evidence of fraud;
- Review monthly reports from the Dept. of Treasury cross referencing insured's vs. official federal terrorist listing.

### ***Skills:***

- Communication, Oral - Ability to communicate effectively with others using the spoken word;
- Communication, Written - Ability to communicate in writing clearly and concisely;
- Detail Oriented - Ability to pay attention to the minute details of a project or task;
- Ethical - Ability to demonstrate conduct conforming to a set of values and accepted standards;
- Initiative - Ability to make decisions or take actions to solve a problem or reach a goal;
- Judgment - The ability to formulate a sound decision using the available information;
- Organized - Possessing the trait of being organized or following a systematic method of performing a task.

### ***Education & Experience:***

- 5-20 Adjuster license a must;
- Liability Claims handling on Homeowners, Auto & GL a must.
- Some college preferred;
- Proficient in MS Excel, Word and PowerPoint experience;
- 1 to 2 years direct related experience.

Federated National is an Equal Employment Opportunity Employer, DFW, offering a comprehensive benefit program including, Medical, Dental, Life Insurance, 401K, Tuition Reimbursement, with a great management team and working environment.