



Director of Claims Litigation Management

For over 20 years, FedNat, a Property & Casualty insurance carrier and claims adjusting company has served communities and families by providing quality insurance and claims services, specializing in Homeowners Insurance, High Value Homes, Flood, Condo, General Liability Insurance and more.

Our team of experienced insurance professionals is dedicated to providing exceptional products and services. Our exceptional service model has earned us an “A+” rating with the Better Business Bureau and our strong leadership continues to be the key to our continued success.

If you aspire to be the face of a dynamic organization like FedNat and be a part of an exceptional team of professionals who believe in the highest level of Customer Service, with respect, compassion and genuine concern for our clients at the forefront of all we do. We welcome you to be a part of our team in achieving these goals.

If you desire to be a part of FedNat, please take a moment to review the position responsibilities and requirements below for the position of **Director of Claims Litigation Management** and submit your resume to HR-Recruit@FedNat.com.

Knowledge & Skills:

- Manage professional staff in the investigation of personal lines claims and coverage problems for the Litigation unit.
- Plan, direct and control the activities of the Litigation unit in accordance with established claim practices and procedures.
- Accountable for overall effectiveness of the unit, compliance with established claim practices and procedures, and good rapport between the Company, agents and insureds.
- Update the VP/Claims regarding conditions, developments, trends and progress which affect the unit and the Company.
- Report monthly and quarterly of trends and analysis with a focus on performance improvements and staff development.
- Supervise personnel of the Litigation unit, including hiring, counseling, salary and performance reviews, terminations and problem/solution situations as indicated.
- Review files with complex coverage issues, referring files to legal or granting/extending coverage when applicable.
- Assist in development of basic objectives, procedures and operations of the unit; analyze operating results relative to established guidelines and take appropriate action to improve performance, productivity and cost effectiveness.
- Responsible for managing our relationship – including expectations, service delivery, performance, and evaluation – with all outside legal firms retained on behalf of FedNat’s Claims Department.
- Responsible for driving performance analytics around our legal expenses and, in partnership with the Quality Assurance team, will have ownership of monthly and quarterly reporting regarding the same.
- Execute the FedNat mission and vision, and provide leadership for execution at all levels of legal staff.

Education & Experience:

- Minimum ten years of impact litigation and policy experience.
- Bachelor’s degree or equivalent.
- Minimum five years’ supervision experience.
- Collaborative management style and demonstrated commitment to fostering team members’ professional growth and a collegial environment.

FedNat is an Equal Employment Opportunity Employer, DFW, offering a comprehensive benefit program including, Medical, Dental, Life Insurance, 401K, Tuition Reimbursement, with a great management team and working environment.