

## Claims Manager (CAT)

FedNat, a growing public super regional Homeowners insurance company located in greater Fort Lauderdale, Florida, who currently writes policies in Florida, Texas, Louisiana, South Carolina and Alabama needs a Catastrophe Claims [Manager, Director]. This high-profile and critically important position involves the management of all aspects of the company's Catastrophe Claims – Preparation, Communication, Execution, Auditing and Reporting. It requires you to be a self-starter, resourceful, collaborative, organized, detailed, analytical, an excellent communicator, team builder and manager.

The position is home office based and you will report directly to the Vice President of Claims. The position requires that upon a declared catastrophe and until further notice that Catastrophe hours of 7 a.m. – 7 p.m. are maintained by you. Additionally, intra and interstate travel will be required periodically.

As a full-time employee the company offers an industry competitive salary, group health insurance, short and long - term disability, health savings account, paid time off and a generous company match 401K.

To apply for this role please submit your resume to: HR-Recruit@FedNat.com.

## **Key Responsibilities**

- Interdepartmental collaboration necessary to prepare Catastrophe Claims response plans and project exposure Probable Maximum Loss
- Data analysis to prepare and execute successful Catastrophe plans
- Collaboration with Catastrophe vendor partners to prepare Catastrophe plans to include performance metrics, audits and disciplinary actions
- Communicate to all stakeholders the Catastrophe plan and progress
- Manage Catastrophe vendor post storm productivity and quality
- Meet all post storm company, reinsurer and regulatory reporting requirements
- Monitor all severe weather events for states where we write policies for Property Claims Service code determinations
- Audit Catastrophe and date associated Non-catastrophe claims to discern Catastrophe or Noncat claim
- Audit for all expenses related to the Catastrophe for Reinsurance reimbursement consideration
- Recruit, coordinate, measure and manage all aspects of Catastrophe vendor relationships

## **Job Requirements**

- 5 or more years of Homeowners insurance carrier experience
- Excellent communication skills
- Ability to periodically overnight travel in and out of state
- Ability to work extended post declared Catastrophe hours
- Ability to professionally collaborate interdepartmentally and with contracted vendors

## **Job Qualifications**

- Bachelor's Degree in Risk Management, Insurance, Actuarial, Math, Business and Computer Sciences, other related disciplines or equivalent experience considered
- CPCU or other insurance related designations a plus
- Excellent Problem-solving skills
- General Insurance knowledge
- Strong leadership skills