

**Job Description**

**Junior Quality Assurance Analyst**

**Quality Assurance Analyst**

**Overview**

The Quality Assurance Analyst will participate in the FedNat Quality Assurance team to establish a software QA practice that follows software industry best practices. This person will work with all business units to standardize software testing methods for new functionality across FedNat’s many software systems. The team will be setting up and automating specialized and regression testing for FedNat systems.

**Responsibilities**

Design, document, develop, and deploy software quality assurance tests for various business software in use by FedNat. This will include testing of new functionality and regression testing of existing functionality to ensure changes don’t introduce new software bugs. Help design documentation and tracking standards to enable FedNat to rapidly determine remaining effort on preparing software changes for deployment.

Participate in Agile development teams comprised of people with various skills to rapidly deploy enhancements to software used by FedNat. Coordinate efforts with several vendors to ensure FedNat’s systems are kept current with a high level of availability.

Work with business partners to understand how software is used in daily operations. Identify gaps in quality assurance processes, generate solutions, and drive iterative improvement. Review product requirements, specifications, and prepare test design documents. Participate in estimating, prioritizing, planning, and development activities. Design, develop, and automate regression tests. Assist in performing user acceptance testing. Help ensure compliance with company guidelines and standards. Provide production support of various systems that is focused on problem determination and patch testing.

Other tasks and responsibilities as required.

**Required qualifications**

* Knowledge of SDLC
* Experience performing software quality assurance on various types of software projects
* Excellent written and verbal communication skills
* Ability to use logic and reasoning to identify the strengths and weaknesses of Software Systems
* Experience documenting and maintaining testing procedures and processes
* Proven ability to work in a geographically diverse team

**Preferred qualifications**

* Experience using Jira Software and Confluence
* Local to South Florida or willing to relocate
* Certifications relating to Software Quality Assurance Testing
* Knowledge of one or more software QA automation software packages
* Bachelor’s degree in a technical field
* Experience performing software QA in an Agile/Scrum environment